

Department of Health and Human Services

*Community Social Worker:
City of Newton*



Ana Gonzalez

Community Social Worker provides:

- **Information and referral**
- **Outreach services**
- **Liaisons with Agencies: private, public and City**
- **Provides education and support to residents**
- **Bilingual – English/Spanish**



Assists Income Eligible Newton Residents with:

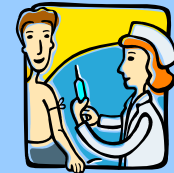
- **Food Stamps :**

Application process and the required documentation to obtain food stamps



- **Masshealth:**

Application process and required documentation to obtain Medicaid



- **Housing :**

Application process for subsidized, Section 8 and affordable housing

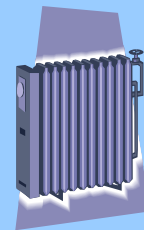


- **Action for Boston Community Development:**

Application and eligibility process for the ABCD fuel assistance program

- **The Good Neighbor Energy Fund/Salvation Army – Heating Assistance Program:**

Intake site to complete application



Assisting Residents with:

- **Newton Housing Rehabilitation Fund:**
Home repairs for income eligible residents
- **Financial assistance/City Funds:**
Referral to specific city funds available in times of financial hardship:
 - Perpetual Benevolent Fund
 - Horace Cousens Fund
 - Harwood Fund
 - Read Fund



Citizens with Disabilities:

- **Social Security Disability:**

Refer and assist with documentation required to apply for SSDI. The program provides benefits to people who cannot work due to a medical condition that is expected to last at least a year or result in death



- **Supplemental Security Income:**

Refer and assist with documentation required to apply for SSI. The program provides monthly income to eligible residents who don't have any income, are elder, blind or disabled



FOOD ASSISTANCE:

Helps families access and obtain food from:

- **Newton Food Pantry**
- **Hellenic Gospel Church Food Pantry**
- **Centre Street Food Pantry**

(A referral is required.)



Emergency Assistance:

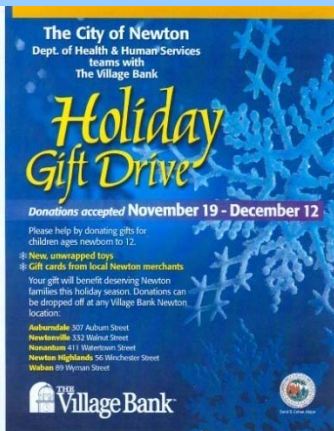
In times of crises or emergency the Community Social Worker may be able to refer and assist Newton residents with:

- Emergency Oil
- Evictions
- Emergency food
- Legal referrals
- Mental health referrals for families and youth
- Emergency shelters
- Financial assistance
- Utilities (shut-offs)
- Domestic violence



Holiday Help for Families:

- **Holiday Gift Drive:**
Collecting toys and gift cards for Newton Families during the Christmas season.



REFERRAL SOURCES

- Newton Police
- Newton Fire Department
- Newton Public Schools
- Family
- Neighbors
- Friends
- Mental health agencies
- Department of Social Services
- Newton Housing Authority
- Health Department
- Water Department
- Other Human Service Agencies



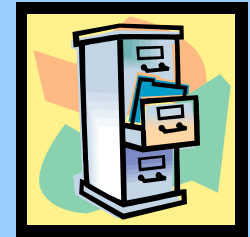
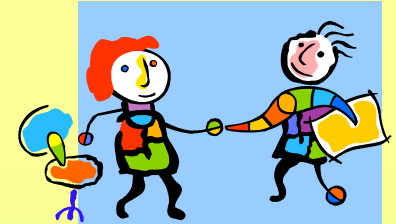
ASSESSMENT PROCESS

- Initial contact is made with the client
- Appointment /home visit is scheduled
- Intake form is completed
- Release form is signed (if applicable)
- Assessment of needs is completed
- Evaluation of financial eligibility of programs
- Intervention plan is developed
- Plan is implemented



RECORD KEEPING

- Initial intake
- Progress Notes of all contacts
- Documentation of all follow up calls to agencies/departments
- Quarterly reports of clients served



RESOURCES

- Boston College Legal Bureau
- Department of Transitional Assistance
- Employment Training and Resource Center
- Middlesex Human Services Shelter
- Newton Housing Authority
- Project Bread Food Resource
- Salvation Army Shelter
- WIC – Women, infants and children
- Joseph Smith Community Health Center
- Newton Community Service Center
- The Second Step
- Riverside Community Care

Links & Resources

Newton Hoarding Task Force

City of Newton Hoarding web site:



<http://www.ci.newton.ma.us/hoarding/index.htm>

Committees:

- Statewide Hoarding Planning Committee

